Strengths

- Extensive hardware and software experience
- Strong troubleshooting skills
- Attention to detail

- Direct customer interaction experience
- Independent, self-starter
- Self-employed

<u>Skills</u>

- Languages: C#, VB.Net, C++, VB6, Java, T-SQL
- **Software**: MS Office 2007-2022, SyncroMSP, JumpCloud, Miradore, Itarian, SplashTop, Acronis, Macrium Reflect, Threatdown EDR powered by Malwarebytes
- IDE's and Tools: VS 2002 VS 2022, VS 6.0 (C/C++,VB6), Visual SourceSafe, CVS, TFS, Git, some Unit Testing with NUnit
- Process: MSF, Agile, Extreme programming, Scrum, Waterfall
- Technologies: EF Code First, Web API, WPF, Silverlight/OpenSilver.Net, XAML, MVVM, LINQ, Lambda Expressions, Async, Anonymous Delegates, Events, OOP, TCP/IP, Pipes, Services, Multi-Threading, IDL, COM/ActiveX, DCOM, COM+, XML, HTML, .Net Web Services, WordPress, JSP, Beans, Servlets, ASP.Net, Encryption
- Libraries: .Net Framework, MahApps, FontAwesome, Win32, GDI+, SqlClient.Net, ADO, ADO.Net, CSLA, ATL, STL, AppForge, IPWorks
- Databases: LiteDB, SQL Server, Stored Procedures, MySQL, Access, Dbase
- **Platforms**: Windows 95, 98, NT, 2000, XP, XP Embedded, Vista, Windows 7/8/RT/10/11, Windows CE/Handheld PC, Windows for IoT, Raspberry Pi, Synology DSM
- General IT: custom PC builds, PC upgrade and repair, printer setup, server and NAS setup, networking, remote and on-site tech support, virus/malware removal, PC tune-ups, antivirus

Conferences

Microsoft PDC 2001 Windows CE Developers Conference 1999 VSLive 98 Visual Basic Developers Conference 1997

Certifications

Developing and Implementing Windows-based Applications with Visual Basic .Net and Visual Studio .Net, Microsoft, 2004

Visual Basic for Desktop Applications, Microsoft, 1999

Education

Olivet Nazarene University, Kankakee 1993 B.S., Computer Science Math Minor Physics Minor

Employment History

2019-Present IT on the Square, LLC, Corydon, IA/Groesbeck, TX

Owner

- Custom desktop software development
- WordPress website development
- Ran my own computer store from 2019 to 2021 (before moving to Texas), offering sales, repairs and upgrades
- Antivirus/Malware removal and PC tune-ups (sfc, DISM, chkdsk)
- RMM and MSP offering remote and on-site tech support
- Malwarebytes reseller, Malwarebytes Endpoint Detection and Response (EDR)
- Setting up new PCs, installing and configuring software, printers and email, on-boarding and off-boarding employees
- Installing, configuring and maintaining network servers and routers (Synology), data backup
- · Wrote and host my own WordPress website on Synology DS218+

2023-Present IT on the Square, LLC, Groesbeck, TX

- Desktop Software Developer
- thepeckle.com
- Used WPF to create a timeclock application for Magical Beginnings (daycare)
- Tracks sign-in and sign-out for children and employees
- Uses Syncfusion for PDF reports
- Back-end is a Windows service, written in .Net 4.62
- Data storage is LiteDB
- Uses <u>LicenseSpring</u> API for licensing
- Currently working on an OpenSilver.Net client
- Currently working on a WebAPI to be hosted in a docker container

2017-Present Personal Project

Software Developer

• <u>Tungsten</u> library, posted on NuGet

2022 <u>IT on the Square, LLC</u>, Groesbeck, TX

Web Developer/WordPress

- Created a WordPress website for Hicks Realty, LLC
- Hosted on BlueHost
- Utilizes the free Realtyna WordPress plugin

2014, 2017 Wayne Count Hospital, Corydon, IA

Contract/Consultant

- Wrote a WPF application for their efficiency manager (PexDC)
- Uses Infragistics WPF 15 Control library
- Queries for scheduled employees in the selected pay period and displays hours accrued in a spreadsheet and bar graph (spreadsheet data can be exported to Excel)
- Displays employee and providers information such as current schedule and PTO
- Shows employee currently clocked in or out (filter by department)
- Displays the number of patients scheduled and checked in for a selected date
- Displays a stress gauge to indicate how busy the providers are for a selected date

2014, 2017 Wayne Count Hospital, Corydon, IA

Consultant

• Assisted with assessment of QlikView. Actual installation and implementation was handled by WipFli.

2013 Wayne Theater, Corydon, IA

Consultant

- Created Dcpify (originally Ad2Dcp), a desktop application which converts movie files into digital cinema packages. This allows a theater to show ads for local businesses before feature films.
- Technologies included C#, .Net Framework 4, FFMPEG, OpenDCP
- Converts any movie file which FFMPEG recognizes (avi, mov, mp4, etc) including a mono audio track
- Created an MSI installer with VS 2010 (later replaced by Click-Once)
- Created a Click-Once installer with VS 2012

2013 Surface Information, Windows Store

Developer/Personal Project

- Created a Windows Store application called Surface Information. This was written to help learn the WinRT paradigm, find out its audience and goals, and just to stay current.
- Displays real-time sensor data and some system information
- Supports full screen, filled, snapped and portrait mode
- Technologies included C#, .Net for Windows Store apps

2009 - 2011 Madden Communications Inc, Wood Dale, IL Senior Developer

- Assisted in the design and coding of a customized ordering tool for an internal customer (Remy Martin).
- Technologies included SQL Server, C#, .Net Framework 4.0, Silverlight 2, 3 and 4, CSLA 3.8, MVVM
- Scrum for Team Systems process template was used for much of the development cycle
- · Daily standups with developers, business analyst and product owners
- TFS 2008 and 2010 were used for source control, product backlog items and bug tracking
- CodeSmith was used to generate C# classes for data access

2007 - 2009 US Biometrics, Naperville, IL

Development Engineer

- Numerous bug fixes and enhancements to the identiCenter product involving customer queuing, power loss support, UI customization support. Technologies included remoting, queuing, windows services, web services, serialization, ADO.Net and SQL.
- Created a C# component which provided a common look and feel across the product-line for enrollment and identification. ManagedScanning utilized a COM component to interface with unmanaged code where fingerprint scanning and matching were handled. The emphasis was multi-threaded UI providing ease of programming, ease of customer use, clarity, and application-specific customization. Also supported concurrent use of the scanner from multiple applications via a system mutex.
- Numerous bug fixes to the eBioSeal product, including Biold creation, fingerprint matching, barcode encoding and printing, SQL database changes and UI fixes
- Development and testing support for the MemberQ product line. Tasks included bug fixes, feature additions, UI enhancements, system tray icon support and unit tests.
- Added administrative support to the MemberQ Manager product. Used multi-threading in the UI layer to eliminate temporary visual lockups. Also added form-level data validation.
- Made updates to the CheckQ 2.0 web service and added unit tests
- Introduced to localization
- Worked with management and QA lead and staff on products during development cycle

2006 - 2007 TEKsystems

Consultant

Covenant Worldwide Security, Bolingbrook, IL

- Designed and coded a data tier library (CovenantLib), in VB.Net, for an employee information system
- Designed and coded a web service, in VB.Net, to expose CovenantLib
- Created an ASP.Net administration page for creating and modifying employee data
- Created a VB.Net wrapper library (AccPacLib) for the ACCPAC COM API. This library also utilized the CovenantLib to merge employee data.
- Exposed AccPacLib in a VB.Net web service
- Created a C#, ASP.Net timecard application which used the AccPacLib web service to obtain and write all data

OfficeMax, Naperville, IL

- Diagnosed software issues at stores
- Called stores as needed, to obtain detail for a particular support issue
- Provided source code fixes and changes to remedy support issues (C#, VBScript and DOS Batch files)
- Provided source code fixes for an internal support application (VB6)
- Converted VBScript to VB.Net
- Updated, optimized and enhanced the Electronic Journal Windows service to provide faster execution, more
 accurate results, and better exception handling (C#)
- · Co-designed and developed initial namespaces and .Net source code library
- Created an application to quickly convert a lab store to mimic a different store (C#)
- Created a socket based Windows service, with a plug-in architecture, to enhance register support functionality and stability and ultimately replace the internal support application (C#, VB.Net, Sockets, Multithreading)

Aramark, Downers Grove, IL

- Updated functionality in a VB.Net application on the Pocket PC; included updating the UI, SQL CE tables and creating install files
- Provided multithreaded functionality for a UI enabled VB.Net service
- · Created SQL scripts, which contained stored procedures, views and tables, for enhancements and fixes

2006 Computhink, Lombard, IL

Senior Development Engineer

- Wrote a C++ mixed-mode wrapper, using Visual Studio 2005, for a JNI C++ dll, making it callable from .Net
- Assisted in design and timelines to update a legacy Java product

2005-2006 US Biometrics, Naperville, IL

Development Engineer

- Created a GUI Wizard component in C# using custom controls and GDI+ for gradient backgrounds
- Designed and coded a configuration tool, using VS 2005, for configuring multiple applications in a product line
- Researched and implemented multi-threading optimizations to our fingerprint matching routines
- Designed and coded a state machine in C++ for an embedded uCLinux application. Used a cross-compiling tool chain, on Linux, for the Freescale Coldfire chip.
- Co-designed the architecture for a client-server based fingerprint authentication system, including 256 bit encryption, device authentication, and packet play-back and middle-man protection.
- Developed a series of mixed mode C++ dlls using Visual Studio 2003
- Converted our CSI SDK to use .Net interop marshalling rather than using COM wrappers
- Wrote a C++ TCP socket client and a C# socket client and server
- Wrote a C# compression library based off the SharpZipLib library
- Researched mixed mode programming in managed C++, created documentation, a lab, sample code, and taught a small class

1994 - 2005 Applied Systems, University Park, IL

Senior Developer

• As a part of a small team, prototyped a 4-tiered desktop application, which utilized VB.Net, SQL Server, .Net Web Services, client-side data caching, integrated Windows security and a robust client-side UI. Primary focus was on providing a solution for data concurrency and the development of custom UI controls using Win32 and GDI+.

• Assisted in porting VB6 code to VB.Net, and performed code reviews to ensure code efficiency and correctness.

- Created internal VB.Net coding standards
- Wrote a multi-threaded TCP/IP Socket Server as an NT Service in VB.Net which provided data access, via encrypted XML, for a JSP front-end web application. Also helped with JSP, Bean and Servlet development.
- Created an ASP.Net (VB.Net) prototype for a legacy Dbase application.
- Converted IIS/ASP pages to Tomcat/JSP, developing beans and servlets as necessary.
- Created a custom forms engine, in VB6 and C++(ATL), with which customers can create their own forms using a visual "IDE". Utilized Microsoft's msscript.ocx to provide VBScript functionality.
- Designed and coded an XML based Third Party Integration toolkit for our primary product. The toolkit, written in VB6 and C++, implements XML, COM, TCP/IP, Multi-Threading, Windows NT Services and VBScript and is designed to work on individual Internet/Intranet Servers as well as provide an Application Service Provider solution.
- Developed custom ActiveX UI controls, which were shared with other departments, in VB6 and C++.
- Application and TCP/IP based client/server synchronization development for the Handheld PC. This included all tiers of development, from local storage on the Handheld PC to the SQL Server on the network.
- Developed insurance applications in C++ involving rating, numerous Lines of Business, report design and development, custom "control-specific" help.
- Provided company representation to customers and potential partners.

1993 - 1994 Pangea, Bradley, IL

PC Technician/Programmer

- Built and repaired PC's and provided general customer troubleshooting support
- Installed and maintained LanTastic Networks
- Developed custom Paradox applications
- Provided customer training in Windows, DOS, and C++